NCR SelfServ™ XK32 KIOSK

CONSUMER SELF-ORDERING BY NCR INCREASES SAME-STORE SALES AND REDUCES COSTS

In the age of mobility, on-demand consumers represent a growing cross-segment of the global population that's fully connected and often more comfortable interacting with devices than with people. These tech-savvy patrons want to engage with your brand on their terms—online or on-premises, social media or mobile app, text or voice...

The Omni-Channel revolution is the ultimate expression of the preferences and expectations shared amongst on-demand consumers. At NCR we harness leading-edge innovation to build advanced technologies that enable brands to create frictionless Omni-Channel customer experiences every day.

NCR Consumer Self-Ordering is an important component of an overall Omni-Channel strategy for restaurants. It is an easy-to-use, kiosk-based self-service solution for patrons who want to submit their own orders and payments and avoid long lines.

Restaurant kiosk solutions promise compelling ROI
Studies show that patrons spend an average of 20% more when they build their own orders with technology than they would interacting with FOH staff.* And by offloading ordering and payment to this technology, managers can reduce labor costs or reallocate staff to improve customer service.

Cutting-edge technology for superior customer engagement
The powerful NCR SelfServ XK32 kiosk runs on 6th gen Intel Core processors. Its 32" glass zero-bezel display has the real estate to upgrade the visual appeal of menu items with professional images—or possibly exploded-view renderings. Seamless integration with Loyalty accrues points and applies any rewards the customer may have earned, adding a touch of personalization that 70% of on-demand customers look for.* With all this and the clean lines of its visually striking form factor, the XK32 catches the customer's eye, draws them in and ensures quick uptake and high usage rates.

Flexibility for a perfect fit
The XK32 is versatile with multiple peripheral choices and mounting options to best fit your business needs and the design of your physical space. Deploy it on a wall to conserve space or set it up as a two-sided standalone to take full advantage of its footprint. An all-in-one device, the XK32 supports receipt printers and 2D imagers as well as Verifone and Ingenico payment devices with mag stripe readers or full-on EMV with chip and PIN.

NCR Services protect your investment and maximize ROI
Install and begin using your new kiosk with minimal interruption to your operations. From cost-effective standard maintenance plans all the way up to business-critical support, we are committed to helping you maintain high system performance while minimizing ongoing expenses.

*Deloitte report *The Restaurant of the Future: Creating the next-generation customer experience*

KEY FEATURES

- Stylish and innovative all-in-one self-ordering solution feels familiar to smartphone users
- Self-service hardened components maximize availability for customers
- Projected capacitive glass screen with 10–point multi-touch
- Flexible mounting options-floor, floor/ceiling and wall

TECHNICAL SPECIFICATIONS

PRODUCT DIMENSIONS
- WIDTH 19.02" (483 mm)
- HEIGHT 73" (1865 mm)
- DEPTH 23.07" (586 mm)

PROCESSOR/INTEL Q87 EXPRESS CHIPSET
- Intel® Celeron®
- Intel® Core™ i3
- Intel® Core™ i5

MEMORY
- 4GB up to 16GB DDR3 1600

STORAGE
- 120GB solid-state drive (SSD)
- 500GB 2.5" SATA HDD, 5400 RPM (Optional)

CONNECTIVITY
- Eleven USB ports
  - Three 12v USB 2.0
  - One 24v USB 2.0
  - Two PC USB 3.0
  - Five USB ports via Expansion Board
- One RJ50 powered serial port with optional serial expansion
- 10/100/1000MB (Gigabit) Ethernet LAN

- HDMI and Display Port video outputs
- Audio out

PRE-LOADED OPERATING SYSTEMS
- Windows 10 Enterprise (64 bit)

CUSTOMER INTERFACE
- Single and Dual Display Options
- 32" projected capacitive touchscreen
- 1920x1080 resolution
- Support for 10-finger multi-touch
- Integrated Stereo Speakers

INTEGRATED PERIPHERAL OPTIONS
- 2D Imaging Scanner
- EMV PIN Pad with integrated NFC
- NCR RealPOS 7199 Thermal Receipt Printer
- NCR uNav Navigational Accessibility Keypad
- Wireless module (802.11/Bluetooth)
- Front user facing camera
- Indicator Light
- Customer Signage

MOUNTING
- Bolted to Floor, Floor/Ceiling and Wall

WHY NCR?

NCR Corporation (NYSE: NCR) is a leader in omni-channel solutions, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables nearly 700 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Ga., with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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