# NCR SelfServ™ 84 DRIVE-UP

EXTERIOR THROUGH-THE-WALL MULTI-FUNCTION INTERACTIVE TELLER ATM



## **KEY VALUES**

- Transform Ready out of the box to work with NCR Interactive Teller Assisted Service Software, enabling efficient delivery of convenient live teller service across extended hours and locations.
- Attract Infinity Display: supports multi-touch. 15" or 19"
  LCD screen. Integrated customized branding opportunities for financial institutions.
- Engage Supports NCR CxBanking SW platform includes personalization and targeted marketing opportunities. Enable the omni-channel experience. Engage mobile first consumers.
- Available Enhanced ATM module reliability via Media Handling 2.0. Flexible, future-proofed dispense, deposit and recycling options. Performance enhanced durable design.
- Manage Service intervention process improvements. Full range of common parts across all solutions. Improved device level intelligence.
- Secure Security designed in for more effective risk management and fraud prevention. Includes: strengthened shutter, cash/consumer camera and new flush SPS card reader.

It's not just what it does. It's what it does for you.















## **TECHNICAL SPECIFICATIONS**

#### LIVE TELLER TRANSACTIONS

Extend opening hours and increase service availability with:

- Instant check cashing
- Depositing to multiple accounts in one transaction
- Card or Cardless authentication, e.g., ID and signature
- Bill payments
- Account to account transfers
- Customer service inquiries
- Remote Teller driven new account opening
- Loan initiation
- Advice and assistance from a live person

## **PRODUCT DIMENSIONS**

HEIGHT 59.57" (1,513mm)\*WIDTH 30.31" (770mm)\*

• DEPTH

Long sleeve 49.13" (1,248mm) Short sleeve 44.65" (1,134mm)

WEIGHT

CEN I safe 1,884lbs (855kg)

### **CONSUMER INTERFACE**

- Infinity Display Supports multi-touch.
  15" or 19" brightened color LCD screen
- Media Entry/Exit Indicators Dynamic active customizable color LEDs. Directional and pulsing user guidance MEEIs
- Lighting Task Lighting.
  Ambient light sensing
- PIN Pad Recessed Encrypting (Polycarbonate or stainless steel)
- Card Reader EMV Ready. (Dip, Motorized IMCRW)
- Contactless Integrated Reader (via card, smartphone or smartwatch)
- Audio Public/Private. Enhanced speakers.
  Noise reducing microphone

- Video camera and Video capture card
- On screen signature capture support
- Photo ID scanner

#### **MEDIA HANDLING 2.0 TECHNOLOGY**

- Dispense S2 Media Dispense Module: up to 60 note bunch, 2.500 notes per cassette\*\*. Up to 25.000 note capacity (5 high)\*\*\* Vacuum based with adaptive media picking technology
- Deposit SDM2: up to 100 mixed media bunch cash + check in a single transaction.
   Store up to 4.000 notes + 400 checks\*\* 4-way bundle orientation. Two storage variants
- Recycle/Deposit GBxx2: up to 200 notes per transaction. Store up to 2.300 notes per cassette (deposit). Up to 2.000 notes (recycle)\*\* Enhanced note pre-acceptor and separator

#### **PRINTERS**

 Thermal Receipt/Journal Printer, options – Dual roll and 2ST

#### **SECURITY**

- Supports "Picture in Picture" security
- Privacy filter enabled display
- Cameras 3rd party consumer camera and optional cash slot camera enable
- SolidCore Software Suite for APTRA™
- Trusted Platform Module enabled
- Integrated "flush" Skimming Protection Solution (SPS)
- UL437 Topbox lock
- Safes: CEN I, CEN III, CEN IV. Safe heater with S2

# ENVIRONMENTAL (EXTERIOR – WITHOUT PASSBOOK PRINTER)

- Standard -31°F to 122°F (-35°C to 50°C)
- Humidity 10% to 100%

- Acoustics 65dB (A) idle 68dB operating.
  Max 75dB (A) fan
- Severe environment protection kit

#### SERVICING

- Front/rear/side access
- LCD Operator Panel (GOP or COP) – rear load only
- State of health indicators across all modules

### **OPERATING PLATFORM**

- PC Core with Intel® i5 processor
- 8GB RAM. 240GB Solid State Hard Drive
- DVD-RW Drive

#### **SOFTWARE**

- Microsoft Windows® 7 Professional / Windows® 10 Ready
- NCR APTRA™ XFS
- Supports NCR CxBanking SW platform
- NCR Interactive Teller Enterprise Software client
- NDC standard edition (SMI) configuration only

#### **ADDITIONAL FEATURES**

- Barcode Reader 2D Barcode supports 1D/2D documents
- e-Receipts to a mobile device
- UPS (Uninterruptable Power Supply)
- \*Hole in wall compatibility with NCR SelfServ 34 and Personas 84.
- \*\*Cassette capacity is dependent on check or note quality, thickness and deposit module used. Capacity may vary by country, currency type, condition and quality of notes
- \*\*\* 5 High Dual-dispense requires hole in the wall compatibility change. Height = 64.21" (1.631mm)

## **WHY NCR?**

NCR Corporation (NYSE: NCR) is a leader in omni-channel solutions, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables nearly 700 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Ga., with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice

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