

# I AM THE NCR SelfServ™ 38

## Freestanding drive-up full-function ATM

### Serve your customers whatever the weather

Offer your customers a wide range of ATM transactions without them having to leave their car. Designed to cope with the severest of hot and cold weather conditions, the SelfServ 38 keeps your customers comfortable while they withdraw cash, make deposits or pay bills. It doesn't matter what type of vehicle your customers have. The compact transaction area, large screen and shortest reach ensure a great user experience every time.

### Proactively fixes itself

Keep your ATMs up and running, offering your customers the transactions they want, when and where they need them. NCR's express recovery and self-healing technology reduces downtime from hours to minutes—making your ATMs available around the clock.

### Keeps you informed

Successful network management is about having the right information at your fingertips. NCR SelfServ ATMs provide data in real-time on configurations, software versions and the activity levels of each module. So you can see, understand and control your entire network—and make more empowered decisions.

### Inspire trust in your ATM network

Our SelfServ ATMs are designed to defend against known and unknown fraud attacks, even before they start. Ask us about our multi-layered approach to ATM security including logical and physical solutions. For example Solidcore Suite for APTRA™ protects against the execution of unauthorized code on your ATM network and our Skimming Protection Solution protects cardholder data from card skimming attacks.



For more information,  
visit [www.ncr.com](http://www.ncr.com), or email [financial@ncr.com](mailto:financial@ncr.com).



# Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 485 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

## Technical specifications

### PRODUCT DIMENSIONS

- HEIGHT 55.6mm (1,412")
- WIDTH
  - Without air conditioning 41.3mm (1,048")
  - With air conditioning 45.9mm (1,167")
- DEPTH 36.0mm (914")
- WEIGHT 2,182kg (990lbs)

### CONSUMER INTERFACE

- Display - Choice of 15" LCD, FDK or touchscreen, optional privacy filter, sunlight readable displays, optional tilting display
- Keyboard – EPP (PCI compliant), polycarbonate or stainless steel. Optional Alphanumeric keyboard
- Card Reader – Contactless, Smart Dip, IMCRW with Smart option, HiCo
- Integrated Media Entry and Exit Indicators (MEEI)
- Audio - Optional high quality public audio and/or sound jack with volume control
- Advert Panel - Standard or enhanced with backlight
- Barcode Reader - 2D Barcode supports both 1D and 2D documents

### DISPENSER

- 2-4 cassettes, bunch presenter, retract and purge capability
- Dual dispense 2x4 (8 cassettes)

### DEPOSIT TECHNOLOGY

- Intelligent Cash Deposit and Recycling Options - Choice of Cash Acceptors

and Recycler. Accepts and validates up to 200 new notes per transaction\*

- Supports multi-currency deposit, remote download of templates
- Intelligent Check Deposit - Scalable check deposit (up to 30 checks in a single bunch)
- Scalable Deposit Module - 1 slot for cash and check deposit. Can handle check and cash as a separate transaction but also mixed media (SW dependent). Up to 2,000 notes and 1,600 checks capacity
- Envelope Depository with optional dispenser

### PRINTERS

- Receipt Printer - 80mm 203dpi graphics thermal printer. Options - retract and capture, dual roll and/or 2ST (two-sided thermal printing)
- Journal Printer - 80mm 203dpi graphics thermal printer (E-Journal available as default)
- Full page thermal printer with document capture and 2ST

### SECURITY

- NCR Secure™ is a complete portfolio of multi-layered solutions and services designed to provide protection against ATM attacks. Including a range of physical enclosures, recessed PIN Pad and Solidcore software security to protect your network. For more information, visit [www.ncr.com](http://www.ncr.com).

### ENVIRONMENTAL

- Temperature
  - Standard: -31°C to 113°C (-35°F to 45°F)
  - With Air-conditioner: -31°C to 122°C (-35°F to 50°F)
- Humidity: 10% to 100%
- Acoustics: Sound power 65db (A) idle, 68db (A) operating, 68db (A) operating with air-conditioner

### OPERATING PLATFORM

- A range of Intel® Processors
- 2GB or 4GB RAM
- 500GB hard drive
- DVD-RW drive

### SOFTWARE

- Windows® 7
- NCR APTRA XFS
- NCR APTRA software

### ADDITIONAL FEATURES

- Biometrics ready
- Contactless ready

### DRIVE-UP FEATURES

- Bumper protection option
- Service indicators
- Line conditioner

\* Dependent upon currency, note quality and deposit module used

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

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