NCR Self-Service:

Innovation
with Experience

- Superior Guest Service
- Employee Productivity
- Revenue Generation

Superior Guest Service

Provide your guests the finest in service with the convenience of self-service. Self-service solutions using the NCR ResortPort provide check-in, checkout and other functions to enhance the guest experience at your property. The sleek design of the ResortPort allows ease of use for the guest along with an attractive platform for your unique lobby design. The ability to encode, dispense and validate room keys ensures that your guests are provided a valid room key.

Employee Productivity

With automation of routine tasks such as check-in and checkout completed, your employees can focus their time on the next level of customer service. Employees can focus on the more specialized guest requests and can reach out to create that memorable experience for your customers.

Revenue Generation

The ResortPort has an attractive 17" color display with an 8"-wide thermal printer. This device is well suited to provide your guests with offers of upgrades, amenities and in-house service choices. Today your guests may overlook these services; however, with the ResortPort you can offer service options at their fingertips. Leverage your Resort Port to increase revenue on the services you already offer on property.

"More than 50% of those aged 18-54 would choose a hotel because it offered self-service."

2006 Hospitality Technology Self-Service Study

NCR ResortPort

Optional Features
- USB wireless connectivity
- 2D bar code imager (integrated)
- Bi-directional passport reader (integrated)

Software
- Microsoft Windows operating systems

Power Specifications
- 100-250 VAC, 4.0 AMP

Physical Specifications – without Passport Reader:
- 19.2" H x 17.5" W x 17.5" D

Physical Specifications – with Passport Reader:
- 20" H x 17.5" W x 17.5" D
- Weight - 85 lbs. (assembled)

For more information, visit www.ncr.com, call 866.431.7879, or e-mail retail.contactus@ncr.com.

Join the Self-Service Journey

Providing self-service to customers is something that NCR does each and every day. NCR processes approximately 23 billion transactions each year through more than a half million NCR touchpoints including ATMs, airline check-in, kiosks and retail self-checkout terminals. The ResortPort is a result of leveraging the experience of NCR across multiple industries to accelerate the self-service journey in the marketplace.

Specifications

Hardware
- 2.8 GHz Intel® P4 processor
- 1 GB memory
- 17" touch-screen color display
- Surface Acoustic Wave (SAW) touch overlay
- LCD panel with a dual backlight provides a bright and reliable user interface
- 8" wide-format thermal printer with rotary cutter
- Fully automated key card encoder and dispenser
- Key card validation
- Magnetic "dip" style card reader yields quick customer identification
- Key lock ensures physical security

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