NCR Advanced Check-In

Looking to provide your guests with
a seamless advanced check-in experience?

YES

Provide your customers the benefits of the latest in check-in technology

Allow guests who have checked in online or via their mobile device to bypass the front desk. Using a printed or mobile bar code as confirmation, guests can conveniently obtain their room key via a self-service kiosk.

- **Increase customer loyalty**

  Studies show consumers are more likely to choose a property that offers the ability to check-in/out via self-service over one that does not. Stay competitive with an advanced and easy-to-deploy solution that optimizes your guests' growing preference for online and mobile check-in.

- **Improve the customer experience**

  Provide a truly integrated and seamless experience for the growing number of hotel guests who choose to check-in online or via their mobile device.

- **Provide greater choices**

  Offer guests alternate choices for retrieving their room key, so that they may choose how they interact with the hotel. Make the check-in and key issuance process more convenient by reducing lines for those who prefer personal service and eliminating the need to stop at the front desk for those who do not.

- **Stay ahead of developing technology**

  NCR Advanced Check-In has been designed to easily adapt to evolving industry standards and technologies (e.g., NFC, encrypted acoustic key technology, etc.)

For more information, visit www.ncr.com, or email travel@ncr.com.

Key Features

EXPRESS KEY KIOSK

- Compact, all-in-one design can be deployed on any countertop, tabletop or customer-provided pedestal
- Optional wireless LAN kit enables this kiosk to be deployed virtually anywhere in the hotel (e.g., lobby, guest floors, valet, etc.)
- Modular design provides easy serviceability and flexibility
- Securely encodes and dispenses hotel key cards for completely self-service check-in
- Customizable front bezel and case that can be branded as desired

ADVANCED CHECK-IN APPLICATION

- Full check-in and check-out capabilities available via the web and mobile channels
- Comprehensive booking, pre-stay, arrival, stay, departure and post-stay options including:
- Push email confirmations at check-in and check-out
- Access to guest profile and subscription page
- Room options
- Upsell and payment

Why NCR?

With over 125 years of experience, NCR is a leading global provider of assisted- and self-service solutions. We help our travel clients around the world improve their customer interactions, implement change quickly and proactively, and transform their businesses to become leaders and change agents. We can help you, too.

Technical Specifications

PRODUCT DIMENSIONS

- WIDTH   8.4"   (214mm)
- HEIGHT   17"   (431mm)
- DEPTH   16.9"   (428mm)
- WEIGHT   38.2lbs   (17.3kg)

HARDWARE

- Intel® Celeron® 2.2GHz processor
- 2GB DDR2 memory
- 160GB hard drive (min.)
- 7" LCD with resistive touch
- MSR or RFID reader/encoder/dispenser
- 1D/2D bar code imager
- USB wireless LAN kit 802.11b/g/n (optional)

SOFTWARE

- Reservation lookup via bar code scan
- Additional user validation (i.e., optional name validation on credit card)
- Select number of keys
- Dispense keys/Transaction complete

NCR Experience a new world of interaction

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